

Pallet Supply and Movements

1. Sadleirs is not a pallet supply company. Customers must provide their own Loscam/Chep pallets and accept liability for the cost of extra pallets if required for a delivery.
2. With all pallet movements, Customers must either:
 - Send the pallets direct to the End Receiver (which is Sadleirs' preferred option); or
 - Transfer the pallets on to the Sadleirs Loscam/Chep account (in accordance with the Pallet Account Transfer process set out below).
3. On the relevant Consignment Note, Customers must specify:
 - Which of the above options (paragraph 2) the Customer has elected to use; and
 - The number of pallets and pallet type (Loscam/Chep).
4. Sadleirs will not accept pallet exchanges, short term loans or IOU's.

Pallet Account Transfers

5. If the Customer elects to transfer the pallets on to the Sadleirs account:
 - The Customer must have Loscam/Chep pallet accounts.
 - Only standard Loscam (WP) and Chep (10001) wood pallets can be transferred.
 - Transfers must be created to one of the below Sadleirs' accounts.

Loscam Transfer Account	Chep Transfer Account
672530	1610621034

- Transfer documentation must also reflect the following:
 - Sadleirs operates on a delay transfer system of **30 days** from the delivery date into the relevant Sadleirs location.
 - Movement/Shipment date must be the same as the delivery date into Sadleirs.
 - In one of the reference fields on the pallet transfer docket, clearly state the Sadleirs Consignment Note number(s).
6. Sadleirs' acceptance of pallet account transfers is subject to:
 - The Customer properly complying with these Sadleirs Pallet Terms.
 - Sadleirs ability to recover the pallets from the End Receiver, whether by exchange or pallet account transfer. If, for example, the End Receiver does not:
 - Provide Sadleirs with exchange pallets;
 - Have a Loscam/Chep pallet account; or
 - Accept the Sadleirs pallet account transfer,
 the original transfer will be rejected, unless the Customer accepts liability to Sadleirs for the cost of each pallet. The Customer will need to contact the End Receiver to recover the pallets.
 7. Sadleirs reserves the right to correct, adjust or reject any submitted pallet account transactions.
 8. Customer transaction correction/adjustment requests must be made to Sadleirs within 6 months of the original delivery date and, if accepted, be:
 - Dated according to when the request was made; and
 - Effected by a linked reinstatement processed by Loscam/Chep.

Reprocessing a disputed transfer without Sadleirs' prior authority will result in the transfer and correction/adjustment request being denied.

9. By transacting pallet movements, the Customer acknowledges and accepts these Sadleirs Pallet Terms.

If you have any questions regarding these terms, please do not hesitate to contact Sadleirs pallet control for further clarification on 08 9333 2490.